



DID Requirements to Acquire a Local and Toll-Free Number (Italy)

For each type of number required, please provide the following.

Local Numbers

1. Name, Business Name and Contact Phone Numbers.
2. Passport or ID copy. In case registration process is performed under a company name, the company registration certificate shall be provided along with of passport or ID copy.
3. Local address in the same area as DID ordered.
4. Proof of address from (copy of utility bill no older than 6 months).

Toll-Free Numbers

1. Name, Business Name and Contact Phone Numbers.
2. Passport or ID copy. In case registration process is performed under a company name, the company registration certificate shall be provided along with of passport or ID copy.
3. Address worldwide if there is.
4. Proof of address from (copy of utility bill no older than 6 months).

*** Please note that once the documentation is received it will take approximately 72 hours to validate the information and activate the number for use. ***

Please send your request to siptrunksupport@avaya.com. Upon receipt of the request, we will review and provide you a tracking/ticket number. The process begins the next business or much earlier if all the requirements are provided accurately.

Note: Charges will be applied to your account once the number has been assigned to the account.